

Welcome to the September edition of the NHS  
England and NHS Improvement South West  
Safeguarding Newsletter!

# Safeguarding Newsletter



NHS England and NHS Improvement - South West

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## **Introducing the Direct Commissioning Quality and Safeguarding Team**

Following last month's edition with the short biographies of the SW Safeguarding team, we would like to introduce our fellow quality and safeguarding colleagues in the Direct Commissioning Directorate. This newly formed team has responsibility for quality and safeguarding assurance of services commissioned directly by NHS England and NHS Improvement in the South West Region.

### **Jo Howarth RN, MSc – Deputy Director, Nursing and Quality**

Jo joins the team from Yeovil District Hospital where she was Deputy Chief Nurse for 3 years. Jo has extensive experience in clinical governance and patient safety, both in previous provider and commissioner roles. Jo has worked regionally with the AHSNs and continues to act as an Associate for the SW AHSN Patient Safety Programme and is a member of the HEE/Joint Deanery Regional Faculty for Quality Improvement.

Jo is responsible for developing regional strategy and operational policies to drive innovation, reform, alignment and integration of direct commissioning functions in line with the LTP. She is engaging with national policy makers, as well as system Quality Leads to inform such developments. Jo is currently developing a quality infrastructure both within Direct Commissioning and with each of the Systems across the Region to strengthen oversight and assurance processes in order to deliver improvements and innovations in quality of care.

### **Kim Jones (RN Child, BSc, MA) - Head of Quality and Safeguarding**

Kim joins the team from West Hampshire CCG, where she was the Designated Nurse for Safeguarding Children, and prior to this in CAMHS and acute settings as a Named Nurse for Safeguarding. Kim is currently studying Leadership and Management at Bristol University as part of

the Elizabeth Garrett Anderson MSc.

Kim's role within Direct Commissioning is to support managers and staff in driving transformation and improvements in patient outcomes working closely with regional teams supporting change, creating opportunities for learning and sharing as well as creating opportunities for integrating quality and patient experience into commissioning plans. Kim will contribute to the development and assurance of plans in relation to quality and safeguarding in directly commissioned services and will be working collaboratively with partners across the ICS's to ensure that NHSE/I is compliant with legal obligations and strategic goals.

### **Madelyn Griffiths, Senior Quality and Safeguarding Lead**

Madelyn has worked for NHSE for the last two and half years as a Quality and Safety Manager. Prior to this she worked in a variety of acute services including ICU, surgery, T&O and outpatients and has significant experience in transformation and service improvement.

Madelyn's role is to provide clinical, professional quality leadership for Primary Care Pharmacy, Optometry and Dentistry, as well as oversight and development of the quality elements of Primary Care and Section 7A contracting arrangements, and support to systems for delegated commissioning of Primary Medical Services. Madelyn supports quality system surveillance, intelligence sharing and safeguarding assurance working collaboratively across commissioning teams to strengthen the quality elements of contracting, monitoring, and subsequent delivery of, improved standards of care.

### **Nicola Nelson, Quality Manager – Quality and Safeguarding Team**

Nicola has worked predominantly in the NHS since 1989 as both a Nurse and a Midwife. Nicola set up and spent ten years developing and delivering a commissioned specialist midwifery service for women affected by substance misuse in Hackney, East London; continuing their care if detained at HMP Holloway. Nicola returned to the South West four years ago and joined NHSE/I in August from North Bristol Trust where she worked as the Lead Midwife for Children's Safeguarding.

Her role as Quality Manger is to support the quality agenda, co-ordinating and assuring patient safety and quality improvement across Direct Commissioning with a focus on Specialised Commissioning, Health and Justice and Mental Health. Nicola works closely with the Clinical Nursing and Quality Managers and the Head of Nursing for LD and Autism in Specialised Services (Spec Comm) and well as the respective commissioning managers.

## **Children and Young People Safeguarding**

### **Children accessing Dental services**

It was confirmed at the Looked After Children Clinical Reference Group this month that children should be prioritised and seen by dental services as part of their Transition to Recovery from the first wave of Covid-19. Please see this [document](#) page 18 which references that children should be prioritised.

## Contextual Safeguarding

### Prevent

A gentle reminder that the Quarter 2 (2020-21) data submission window for Prevent training data will be open on Thursday 1st October 2020 and close at 23.59 on Wednesday 7th October 2020. Please could all organisations ensure that they submit their information within this timeframe.



### Domestic Abuse and Violence



The [Hollie Gazzard Trust](#) (HGT) was created following the murder of 20-year-old Hollie Gazzard in 2014, by an ex-partner. The Trust was set up by Hollie's parents, Nick and Mandy, and her sister Chloe, with the aim of changing the lives of young people through partnerships in communities, as well as working alongside other charities and professional agencies.

HGT helps reduce domestic abuse and violence through creating and delivering programmes on this subject in schools and colleges and in 2015, HGT launched the [Hollie Guard](#). This is a free app that transforms your smartphone into a personal safety device and has been downloaded by more than 120,000 people and is recommended by police forces and frontline agencies across the country for those experiencing domestic abuse and stalking. Hollie Guard was re-launched this summer with some additional functions please click [here](#) to find out more.

### Experiences of Child and Adolescent to Parent Violence in the Covid-19 Pandemic- August 2020.

This is the published [report](#) following a project undertaken by Professor Rachel Condry and team at University of Oxford. The project sought the experiences of child and adolescent to parent violence through first-hand accounts from parents and the views of experts and practitioners working directly with families during the first months of the Covid-19 lockdown in the UK and the impact this had on families and on the violence and abuse.

### Modern Slavery

#### Launch of the Independent Anti-Slavery Commissioner Annual Report 2019-2020

Dame Sara Thornton, Independent Anti-Slavery Commissioner, has published her [Annual Report](#) for 2019-2020. The report was laid before parliament on the 17th September 2020, outlining the Commissioners work so far to achieve objectives as stated within the [strategic plan 2019-2021](#).

### FLEX and GLAA video campaign on employment rights

Following the significant impact of the pandemic and its related economic crisis on migrant workers, FLEX has partnered with the Greater London Authority (GLA) to produce an information [video](#) about where workers can report:

- \* Underpayment of minimum wage
- \* Problems with employment agency
- \* Unsafe, abusive or exploitative working conditions, including modern slavery offences

As well as where they can seek support with:

- \* Understanding their employment rights in the UK
- \* Reporting issues at work if they don't speak English
- \* Accessing immigration and employment advice via free, independent and confidential organisations

The September edition of the South West Anti-Slavery Partnership newsletter is available [here](#). This bulletin rounds up news, policy events and useful resources and provides a quick refresh on Modern Slavery and how to report it.



## **Serious Violence Reduction Orders (SVRO)**

Today a public consultation was launched on the design of Serious Violence Reduction Orders (SVRO), a new court order to make it easier for the police to stop and search those convicted of knife crime.

The consultation will be running until 8th November 2020. Please click [here](#) for more information.

## **Adult Safeguarding**

### **Safeguarding adults in care homes; NICE guidance**

[Draft guideline](#) on Safeguarding adults in care homes, along with supporting evidence are out for consultation.

Consultation closes at 17:00 on Thursday 1st October 2020, with the expectation of the guideline to be published on Wednesday 2nd February 2021.

For any queries about this consultation, please contact Becky Chadwick, Guideline Coordinator by emailing [SafeguardingAdults@nice.org.uk](mailto:SafeguardingAdults@nice.org.uk)

## Local System Shout Out



### Reporting and preventing radicalisation, terrorism and extremism

This month's GREAT BIG Shout Out goes to our Devon and Cornwall colleagues, who kindly agreed to share this useful [resource](#) which describes the devastation caused to families whose loved ones have travelled or attempted to travel to a conflict zone abroad.

## Save the Dates



### SAVE THE DATES! @NHSSafeguarding is back with a #SafeguardingTogetherWeek of MS Live Events 2<sup>nd</sup> to 5<sup>th</sup> November from 12-1pm

5000 of you joined us for our [#FabulousFortnight](#) event in June, NHS Safeguarding are holding further MS Live Events for our [#SafeguardingTogetherWeek](#) in November 2020, further details including speakers and timings will be shared in due course

**This is our time to be brave & bold so that we all safeguard everyone who might require support in their trauma informed journey.**

## And finally...

Next month's newsletter will be circulated on Friday 30th October 2020.

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Newsletter compiled by the NHS England and NHS Improvement South West regional Safeguarding Team.

Forward